

GARFIELD MEDICAL CENTRE



FAQ (FREQUENTLY ASKED QUESTIONS)

Q. Where is Garfield Medical Centre located?

A. Garfield Medical Centre is located at 2/19-25 Garfield Street Wentworthville NSW 2145

Map : <https://goo.gl/maps/Tb2EyVjkUygLc7Bn8>

Q. What are the contact details for Garfield Medical Centre ?

A. Phone : 02 9128 3465 | Fax : 02 9128 3466

Email : info@garfieldmedicalcentre.com.au | Web : www.garfieldmedicalcentre.com.au

Q. Is the practice bulk-billing?

A. Yes. All our Medicare eligible Non-referred GP consultations are bulk-billed for patients with valid Medicare or Veterans Affairs Card.

medicare

**Bulk Billing
Practice**

Private consultation fee will apply for Non-Medicare patients and for services that do not fall under the Medicare Eligibility. Payment can be made by VISA/Mastercard and EFTPOS. We also accept American Express and cash. All cash payments will need to be made in exact amount, as we do not hold cash on the premises and therefore will not be able to organise change.

Q. What if I am an overseas patient and/or do not have Medicare card ?

A. As an overseas patient or a patient without a Medicare card you will be privately billed. All private

Brief consultation (<= 5 mins)	\$50
Standard consultation (<20 mins)	\$75
Long Consultation (>20<40 mins)	\$115
Prolonged Consultation (>40mins)	\$155
Iron Infusion	\$200
Influenza Injection	\$20
NSW drivers fitness to drive test	\$100

billings need to be paid for on the day of consultation as per the fee structure. Private health insurance such as BUPA, Medibank etc are supported and we offer on-the-spot claiming of benefit from the respective Private health funds, provided the Private health fund cards are furnished at the Reception.

Q. How long are appointments?

A. Standard appointments are 10 minutes. If you require a longer consultation time, please inform our reception staff prior to your appointment.

Q. What if I have an urgent medical issue?

A. If you have an urgent medical condition when you present to our clinic, our practice nurse can provide triage . If you have an urgent medical condition when you are at home, please call **000** and ask for an ambulance.

Q. Can I get pathology testing done at Garfield medical centre ?

A. Yes, We have a dedicated onsite pathology service from Lavery on Mondays, Wednesdays and Thursdays between 9am-1pm and this does not require any appointments.

Outside of these days and hours, our practice nurse is available for pathology testing/ blood collection for which patients will need to book ahead by calling the reception and Lavery pathology courier will pick up samples twice every day .

Q. Do I need to make an appointment to see a Doctor?

A. At Garfield Medical Centre, pre-booked appointments take priority. Walk-in appointments are welcome where possible and every effort is made to the best of our ability, provider availability and urgency of the situation to accommodate the patients. In a scenario where this is genuinely not possible, patients will be given helpful information so that they can be redirected to the next best available alternate options (eg. Nearby Medical centres, Urgent care etc).

Q. What if I require a translator?

A. A free translator service is available for non-English speaking patients. Please inform our reception staff if you need this service. This is a free service only available for Australian residents and not for tourists.

Q. Are Allied Health Services available at Garfield Medical Centre ?

A. Yes. Patients can visit our Website for details regarding all our currently available Allied Health services. Alternatively, patients can call our centre on **02 9128 3465** and our Reception staff will be able to assist with detailed information.

Q. What if I need further information?

A. If you have any further questions please do not hesitate to contact our centre either by phone, email or in person on the contact details provided above.
